

FOI 2025-641

I write in connection with your request for dated 05/06/2025 concerning reports and outcomes from Nextbase Camera submissions to Wiltshire Police.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by Justice Traffic at Wiltshire Police. Your request for information has now been considered and I am not obliged to supply the information you have requested.

You wrote:

Please provide a breakdown of responses to individual incident summaries provided to Wiltshire Police via the <https://nextbase.co.uk/national-dash-cam-safety-portal/>. The data should include full list of reported incidents (redacted licence plates are acceptable) with follow on actions by the force and resulting actions taken as a result. Data from start of 2025 only please.

Response

Most of the information you are requesting is not stored in a way which permits for easy retrieval. There is no way of retrieving this information from our systems in an automated way. We have had 514 reports submitted via Nextbase so far this year. To establish what the incidents were with follow on actions in each submission would require manually interrogating each record.

Under the circumstances I am absolutely confident that to locate, retrieve and extract the information you seek would by far exceed the time obligations upon this authority to comply, and in so doing would exceed the fees limits. This is set at £450 calculated at a flat rate of £25 per hour for those work activities comprising of confirming the information is held, locating it, retrieving it and extracting it.

Please note:

If one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is due to the fact that locating, retrieving and extracting any further information would only add to the already exceeded time obligations.

Forces may use different recording systems, therefore it may be possible some Forces can provide this information where others cannot.

Although excess cost removes the forces' obligations under the Freedom of Information Act, as a gesture of goodwill I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request. What I am able to provide you with are the answers documented below :-

In 2025, so far, we have had 514 reports submitted to Wiltshire Police via the Nextbase site.

53 were offered a driver improvement course

321 no further action was taken

25 were prosecuted

14 people were sent a warning letter

101 were given a fixed penalty notice.

Ordinarily under our Section 16 obligation to provide advice and assistance we would advise you of a way to refine your request to a more manageable level. Due to the difficulties in obtaining the requested information, as outlined above, I cannot think of a way in which this could be achieved.

Section 17 of the Freedom of Information Act 2000 requires Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The exemption applicable to the information requested is:

Section 12 - Exemption where cost of compliance exceeds appropriate limit

(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

In accordance with section 17 of the Act, this letter represents a Refusal Notice for this particular request.