

FOI 2025-949

I write in connection with your request 6<sup>th</sup> October 2025, concerning pest control services.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat. Following receipt of your request, research was conducted by Facilities at Wiltshire Police. Your request for information has now been considered, and I am able to respond as follows.

**You wrote:**

Please provide the following information for the period 1 April 2020 to 31 March 2025, broken down by financial year:

- 1) Total expenditure by the PCC on pest control services, including both in-house provision and external/contracted services.
- 2) If any services are contracted out, please provide the supplier name(s) and the contract value(s).
- 3) The number of call-outs/treatments by species category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches—please use your own categories if recorded differently).
- 4) For any lethal control commissioned or carried out by the PCC, the number of animals killed by species and, where recorded, the method used (e.g. trapping, poisoning, shooting).
- 5) A copy of any policy, guidance, or standard operating procedure relating to the PCC's pest control service or contractors.

**Response**

- 1) Annual expenditure of £3k on planned pest control.
- 2) Contracted out to Rentokil at £3k per annum.
- 3) Call outs for the last 5 years are;  
Rats - 6  
Mice - 6  
Fleas - 3  
Wasps/Bees – 5
- 4) None.
- 5) Nothing in place.