

**Police and Crime Commissioner
Record of Decision**



Decision Detail	Contract for provision of custody healthcare provision across the SW Forces (Avon and Somerset, Devon and Cornwall, Dorset, Gloucestershire and Wiltshire)
Business Area	Estates
Decision No:	011_2022
Date	03/03/2022


Executive Summary
<p>PCCs and CCs agreed in September 2021 to the open tender of custody healthcare services across the five force areas in a 10-year strategic partnership. This specification was in line with operating requirements across the SW forces and NHS England. Which requires an Adaptive Hybrid Model with Min. Embedded Cohort and a Dedicated Support Staff providing a “Detainee needs focussed” service.</p> <p>Work overseen by the SW Health and Justice Board tasked South West Police Procurement to coordinate this work during November 21 – January 22, resulting in 4 bids returned (90% of viable market). An evaluation process (Gateway 2) was conducted in January 2021 supported by custody representatives from all SW Force, the national NHS England lead, OPCC (Office of the Police and Crime Commissioner) commissioning and clinical/medical representation to review and score the bids.</p> <p>This included a due diligence process with all bidders to seek clarifications and probe any areas of concern. Bids were assessed against a range of quality of service and costs, with ranking of provided below. This process and calculations have been reviewed and agreed by the SW procurement board.</p> <p>Based on the evaluation process PCCs and CCs are recommended to award a 10-year Strategic Partnership to MITIE (Care & Custody). Despite market risks and concerns raised during the last year, the recommendation will deliver savings of 20% from the current service, whilst meeting policing and clinical requirements. This equates to a cash saving across the SW of £14.3m over the 10-year period compared to the current provision costs.</p>

Decision:
To award MITIE (Care and Custody) a 10-year contract to provide custody healthcare services to Wiltshire

Lead officer
Naji Darwish, Chief Executive on behalf of SW Health and Justice Board

Implications		
Please read appendix A regarding this supporting information		
Has considerations been taken following:	Yes	No
Financial	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Legal	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Equality and Diversity	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Sustainability	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Risk	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Additional comments		

Police and Crime commissioner comments	
I have read the documents and I confirm the decision to proceed as recommended.	
Signed:	Date: 25/02/2022
	

Financial Implications: (Must include comments of the PCC's Chief Finance Officer where the decision has financial implications)
Comments: The CFO notes the report and financial implications. The costs and risks have been built into OPCC / Force budgets for the period

Legal Implications: (Must include comments of the Monitoring Officer where the decision has legal implication)
Comments: SWPPD have led a five-force competitive procurement, supported by Wiltshire legal services. The PCC will be entering a 10-year contract, with sufficient contract management and performance clauses if required

Equality and Diversity Implications
Comments: The service has been designed following an independent health and demand needs assessment, which identified population and health profiles. It identified increasingly health complexity of detainees, following bail changes. The service has been designed based on this work and to ensure appropriate support, referrals and pathways are developed for both physical and mental health concerns in a custody setting, with appropriate advice and onward support

Sustainability Implications
Comments: There are no sustainability Implications

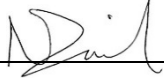
Risk Management
Comments: As a health setting in a policing environment there are significant risks in ensuring there is adequate service provision and clinical governance. Significant risks are managed through the SW health and justice board and custody healthcare working group. A successful commissioning process has been undertaken with multi-disciplinary development including operational custody leads, NHS and commissioning expertise into the process. Each area will have a separate contractual relationship, whilst provided within a SW framework.

Mobilisation plans are in place and being delivered to secure transition to new service provider

Monitoring Officer Approval

Naji Darwish

Signed:



Dated: 25/02/2022

Public Access to Information: APPENDIX A

Information in this form is subject to the Freedom of Information Act 2000 (FOIA) and other legislation. Part 1 of this form will be made available on the Commissioner's website within 2 working days of approval. Any facts / advice / recommendations that should not be made automatically available on request should not be included in Part 1 but instead on the separate Part 2 form.

Is there a Part 2 form? No

If yes, for what reason: