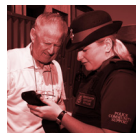


Police and Crime Plan Update 2019

How we know the plan is working



PREVENT CRIME AND KEEP PEOPLE SAFE



1.1 EFFECTIVE WILTSHIRE POLICE

Wiltshire Police being rated 'good' at preventing crime, tackling anti-social behaviour and keeping people safe by Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS)

Wiltshire Police being rated 'good' for effective specialist capabilities by HMICFRS

Crime recording compliance

Volume of crime

Anti-social behaviour volume

Overall confidence in police

Hate crime volume

1.2 COMMUNITY POLICING IS THE BEST IT CAN BE

Community Policing Team (CPT) establishment level (number of officers)

Percentage of CPT staff at work

Percentage of CPT officers able to respond to crime

Delivery against all National guidelines on neighbourhood policing

Special Constable average hours deployed

Number of watch scheme volunteers

1.3 REDUCE VIOLENT CRIME

Wiltshire Police being rated 'good' at tackling serious and organised crime by HMICFRS

Volume of serious violent crime

Volume of knife crime

1.4 TACKLE CYBERCRIME

Volume of cybercrime

1.5 PROTECT RURAL COMMUNITIES

Rural crime volume

Delivering National Farmer's Union (NFU) five point plan

1.6 MAKE OUR ROADS SAFER

Killed or serious injured casualties

PRIORITY 1



PROTECT THE MOST VULNERABLE IN SOCIETY



2.1 TACKLE DOMESTIC ABUSE AND SEXUAL OFFENCES

Wiltshire Police being rated 'good' at protecting the most vulnerable by HMICFRS

Volume of domestic abuse crime

Outcome for domestic abuse

Domestic abuse conviction rate (as proportion of offences)

Volume of sexual offences

Outcome for sexual offences

Sexual offences conviction rate (as proportion of offences)

Percentage of unsuccessful domestic abuse and sexual offence convictions due to victim issues

2.2 SUPPORT THOSE IN MENTAL HEALTH CRISIS GET THE HELP THEY NEED

Section 136 (taking those with a mental health crisis to a place of safety)

2.3 PROTECTING CHILDREN AND YOUNG PEOPLE FROM HARM

Volume of repeat missing children

Volume of child sexual exploitation crimes

First time entrants into the criminal justice system

2.4 PREVENTING OFFENDERS FROM REOFFENDING

New reducing reoffending scorecard to be developed by Wiltshire Criminal Justice Board (WCJB)

PRIORITY 2

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PUT VICTIMS, WITNESSES AND COMMUNITITES AT THE HEART OF EVERYTHING WE DO



3.1 GIVE VICTIMS THE SUPPORT THEY NEED

Wiltshire Police being rated 'good' at protecting those who are vulnerable from harm, and supporting victims by HMICFRS

Satisfaction of victims with the whole experience

Satisfaction with being kept informed

Satisfaction with ease of contact

Satisfaction with treatment

Percentage of unsuccessful convictions due to victim issues

3.2 INVESTIGATING CRIME

Wiltshire Police being rated 'good' at investigating crime and catching criminals by HMICFRS

Positive outcome rate (rolling 12 month)

Quality of full files

Volume of Out of Court disposals (including Restorative Justice)

3.3 A JUSTICE SYSTEM THAT WORKS FOR ALL

Average days from report to trial

Overall conviction rate

PRIORITY 3



SECURE A QUALITY POLICE SERVICE THAT IS TRUSTED AND EFFICIENT



4.1 AN EFFICIENT POLICE SERVICE

Wiltshire Police being rated 'good' at using its resources to meet the demand it faces by HMICFRS

Wiltshire Police being rated 'good' at planning for the future by HMICFRS

Immediate response time

Priority response time

Average time to answer 999 calls

Average time to answer Crime Incident Bureau (CRIB) calls

CRIB abandonment rate

Wiltshire annual collaboration procurement savings

4.2 OUR WORKFORCE

Number of actual days lost per person in Wiltshire Police (rolling 12 months)

Overall staff satisfaction in Wiltshire Police

Wiltshire Police workforce Black, Asian and Minority Ethnic (BAME) percentage

4.3 A TRUSTED AND PROFESSIONAL POLICE SERVICE

Wiltshire Police being rated 'good' at treating the public with fairness and respect by HMICFRS

Wiltshire Police being rated 'good' at ensuring its workforce behaves ethically and lawfully by HMICFRS

Volume of complaints

Percentage of complaints recorded within 10 working days

Average number of days to record complaints

Percentage of appeals upheld

4.4 A DIGITAL POLICE SERVICE

Meet National Police IT compliance standards

Successful implementation of an Enterprise Resource Platform

PRIORITY 4