

FOI 369

I write in connection with your request for information dated 9th June 2014 concerning the use of online meeting tools.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requester. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, searches were conducted within the Office of the Police and Crime Commissioner (OPCC). I can confirm that the information you have requested is held in part by the Police and Crime Commissioner.

Your request has now been considered and it is not possible to meet your requirements in full.

You wrote:

As per attached

Response

The OPCC shares telephony and IST services with the Constabulary. The response from the IST department to this FOI request is as follows:

We don't use any external suppliers for telephone conferencing either internal, national or international.

Our security rules forbid any WEBEX type connection into our network.

We don't do any internal web meetings at present. We are trialling the use of Microsoft LYNC but only within IT and there is no cost as it is part of our existing Microsoft licensing agreement.

I am satisfied that all the relevant information has been passed to me, and been considered in the light of your request, within the time constraints applicable under the legislation.

Introduction

Hello,

These are the specific questions that we would like answering. We have detailed them into specific sections and sign-posted you through the document.

We have supplied this document in MS Word Format that you can add your answers straight into. Once you have done this you can email it back to us by sending it to foi@speakserve.com or completing it and posting it to us.

Ben Pintilie, SpeakServe Limited, 85 Fleet Street, London, EC4Y 1AE

Or the fastest way, once you have the data is to add your answers online by visiting this link:

<http://bit.ly/1k7Eci7>

You only need to submit your data through one of the methods.

Section 1

Your Details

Your First Name *

Your Surname *

Your Company or Organisation Name *

The Name of your Department

Your Contact Telephone Number *

Your Email Address *

Your Postal Address

Building Name or Number *

Street Name *

Locality Name

Town / City *

County

Post Code *

Section 2

Person or Department Responsible for Conference Calls and Web Meetings

First Name *

Last Name

What is the name of the Department they work in? *

What is the Telephone Number of the person who is responsible for the procurement of Conference Calls and Web Meetings? *

What is the Email Address of the person who is responsible for the procurement of Conference Calls and Web Meetings? *

Their Postal Address

Building Name or Number *

Street Name *

Locality Name

Town / City *

County

Post Code *

Section 3

Do you currently purchase or use UK access Conference Call Services?

*

These are services where UK based people dial into a UK based number.

YES (If YES, Go to **Section 4**)

NO (If NO, Go to **Section 5**)

Section 4

UK Conference Calls

Tell us about your current provider...

What are the names of the suppliers you use for Conference Calls? *

What is the rate per minute each participant is charged to join a Conference Call?

Please enter this as a number only. Example 25 for 25p
5 +VAT

What is your monthly expenditure for the use of this service?

Please enter this as a number only. Example £24.99 would be 24.99
Information not held -

How many minutes of audio conferencing does your organisation do per month?

What is the maximum number of participants you have in a Conference Call?

If you currently have a contract please state the date of expiry.

Section 5

Do you currently purchase or use International access Conference Call Services? *

These are services where people based around the globe dial into a local telephone number in the country they are based in.

YES (If YES, Go to **Section 6**)

NO (If NO, Go to **Section 7**)

Section 6

International Conference Calls

Tell us about your current provider...

What is the name of your current provider for International Conference Calls?

What is your monthly expenditure for the use of this service?

Please enter this as a number only. Example £24.99 would be 24.99

How many minutes of international audio conferencing does your organisation use per month?

Do you have an international dial in tariff that your supplier offers?

If you currently have a contract please state the date of expiry.

Section 7

Additional Charges

Please detail any bridging charges, call set-up fees, call recording charges, transcription charges and any other information that you think might be relevant.

Section 8

Do you use web meeting tools similar to 'WebEx' or 'Go To Meeting'?

These are services where participants can see documents or computer screens as well as audio participation over both the internet and or traditional public switch telephone networks (PSTN).

YES (If YES, Go to **Section 9**)

NO (If NO, Go to **Section 10**)

Section 9

Web Meetings / Webinars and Online Meetings

Tell us about your current provider...

Who is your current supplier?

How much were you charged in total for this service.

What are the commercial terms on which they offer the services?

This could be that you get a specific discount for being a Public Sector supplier or you must buy through G-Cloud etc.

How many licences do you use?

If you currently have a contract please state the date of expiry.

Section 10

Thank You!

We are really grateful for you taking time to get this data to us.

Now please either