

FOI – 141

I write in connection with your request for information dated 2nd February concerning victim support services.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, searches were conducted within the Office of the Police and Crime Commissioner.

Your request for information has now been considered and I am able to respond as follows:

You wrote:

Please provide contract information including contract values, contract start and end dates and names of providers of your victim support services.

Victim support services may include but are not limited to:

- Victim engagement and support services
- Victim assessment and referral services
- Victims triage services
- Vulnerable victims services
- Victims of CSE services
- Victims of domestic abuse services
- Restorative justice services

Please also highlight whether these services are delivered in house by the PCC or local police force; and specify what the PCC's commissioning intentions are for future victim support services.

Response

The PCC has a contract with Victim Support which is published on our website here: <http://www.wiltshire-pcc.gov.uk/Document-Library/Contracts/Contract-for-the-Provision-of-Support-Services-for-Victims-of-Crime.pdf> which contains details of contract duration and value.

In addition Wiltshire Police have a victim and witness care unit, Horizon, which forms part of the Chief Constable's delivery of the Police and Crime Plan. There is no contract for this. More information about Horizon can be found here: <http://www.wiltshire.police.uk/horizon>

The overall intentions for commissioning future victim support services are set out within the Police and Crime Plan 2015-17.

The PCC has set a priority to 'put victims and witnesses at the heart of everything we do'.

The plan also includes commitments to:

- Commission 'Horizon' victim and witness care to provide a single point of contact for victims. Working alongside the Police, Horizon will support, sign-post to appropriate services and guide victims and witnesses on their journey through the criminal justice system.
- Commission additional services to provide practical and emotional support for victims who require help to deal with the impact of crime, including those who do not wish to contact the Police
- Work with Wiltshire Council and Swindon Borough Council to commission specialist support services for victims of domestic abuse
- Work with partners to commission specialist services to support victims of sexual offences
- Analyse victim experiences to help improve services and provide innovative schemes to help reduce repeat victimisation and the impact of crime.

I am satisfied that all the relevant information has been passed to me, and been considered in the light of your request, within the time constraints applicable under the legislation.