

FOI 884

I write in connection with your email request for information dated 21 October 2018.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, searches were conducted within the Office of the Police and Crime Commissioner. Your request for information has now been considered and I am able to respond as follows:

You wrote:

*We recently had a letter about our "village" getting tickets and this was according to the pcso a direct command from the Wiltshire police commissioner which was sent to the police chief . we not only got the letter advising us of what MIGHT happen, but people gained "tickets" within minutes of the said letter.*

**So im requesting the information of the following :**

1. *When did the commissioner gain complaints of said parking*
2. *when did the commissioner decide to enforce such action*
3. *when was the instruction/command given by both the commissioner and the chief and then to the pcso*
4. *state the time period between the public complaint that was filed and the action taken before the letter and "tickets" were a command from the commissioner*
5. *state how many complaints were received before the letters and "tickets" were decided to be the correct action to take, and how many complaints after*
6. *state if the persons complaining are part of any council, whether that be parish or Wiltshire council,*
7. *If there have been from any council, please state which ones, the dates and times and location of the offending vehicle ie village/town*
8. *how many villages/towns have had this action*
9. *name said towns and villages*
10. *state the time and dates each town/village has gained these letters*
11. *state the time and date of the "tickets" in all towns/villages*
12. *state if any legal action has been taken against any of the parking offenders*
13. *show me the pictured evidence (no doubt with number plates blurred for data protection) of said offenders*
14. *state if parking on or partially on any pavement IS or CAN BE breaking the law as theres a defined difference between "is" and "can be"*

Response

There has been no such directive from the Office of the Police and Crime Commissioner regarding a letter such as this.

Under our Section 16 obligation stated below, if you can clarify which village you are referring to, we could make enquiries with the relevant Community Policing Team.

**Duty to provide advice and assistance.**

(1) It shall be the duty of a public authority to provide advice and assistance, so far as it would be reasonable to expect the authority to do so, to persons who propose to make, or have made, requests for information to it.

(2) Any public authority which, in relation to the provision of advice or assistance in any case, conforms with the code of practice under section 45 is to be taken to comply with the duty imposed by subsection (1) in relation to that case.