

Services provided by Community First

Commissioners	Community First / SPLASH
Contractor/Provider	Community First / SPLASH
Contract term	1 November 2014 to 31 October 2016
Contract commencement date	1 November 2014
Current expiry date	31 st October 2016
Value of contract at award	£138,000

General Overview:

In November 2014 Community First took over the activities of SPLASH Wiltshire. SPLASH provides specifically designed and highly structured out of school and school holiday structured activities for troubled and vulnerable youngsters aged between 9-16 years. The purpose is to attract and steer young people into positive and inspiring leisure activities and divert from negative and anti-social behaviour.

SPLASH was asked to deliver:

not less than 400 contact sessions to at least 200 troubled families between 1 November 2014 and 31 October 2015; and

not less than 550 contact sessions to at least 250 troubled families between 1 November 2015 and 31 October 2016.

SPLASH was asked to use volunteers to deliver contact sessions

A 'contact session' is defined as one child place on one activity on one day.

Performance/Value for money:

SPLASH has submitted a report for its 2014 / 2015 activities.

It delivered 548 contact sessions 20 of which were 1 to 1.

203 young people from 'troubled families' engaged in group work positive activity sessions.

26 volunteers were engaged.

55 days or 355 hours of projects were delivered. Places were oversubscribed by 55%.

Referrals were from local authorities, foster carers, schools, national children's charities, the Police and youth offending teams covering all parts of Wiltshire and Swindon

Sessions covered activities including learning new outdoor skills, first aid, music creation,

street theatre, rugby, and street art.

The activities run by SPLASH have contributed to the implementation of the following Police and Crime Plan priorities: prevent crime and anti social behaviour and protect the most vulnerable in society.

In the course of the year SPLASH has diversified its range of activities for young people and increased its engagement levels with young people.

Community Speed Watch (CSW) - Wiltshire & Swindon



End of Year Report

November 2015

Background

Community Speed Watch (CSW) is run by local communities and funded by the Police and Crime Commissioner for Wiltshire and Swindon, supported by Wiltshire Police, Wiltshire Council and Swindon Borough Council. It gives residents a chance to help combat speeding in their local area.

Community Speed Watch is a scheme that relies on volunteers to help deliver the purpose of 'driving down speed, driving up safety' in local communities. The volunteers do a fantastic job and our teams are growing in numbers across Wiltshire and Swindon.

Since September 2013, the scheme has taken on a whole new brand and direction in leadership, funded by the Police and Crime Commissioner for Wiltshire. A Memorandum of Understanding was put in place which outlined the agreed responsibilities from all partners in the delivery of Community Speed Watch.

Volunteers

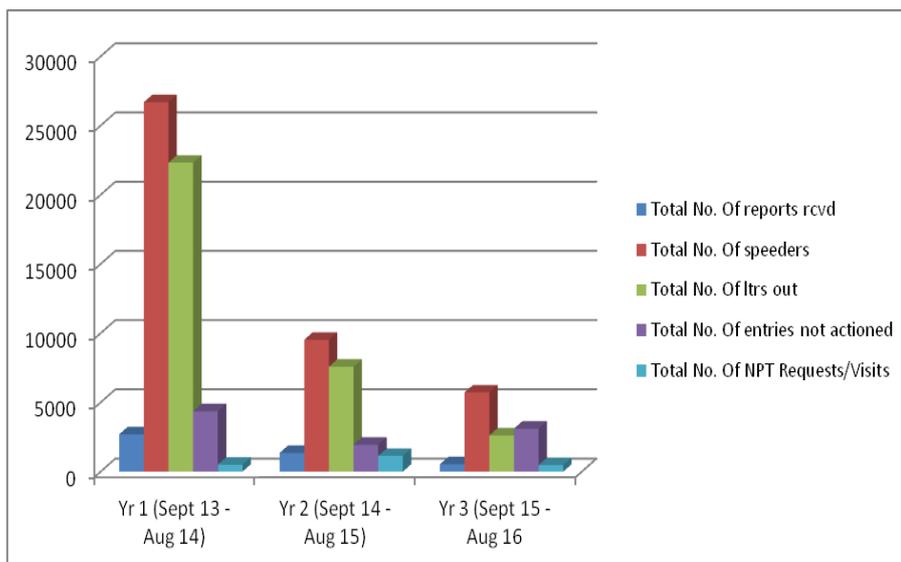
There are currently 138 teams across Wiltshire and Swindon who are eligible to carry out Community Speed Watch activity. We are working to support those teams who are inactive (35 teams), but there is still a healthy 103 teams who are out checking on the motorists travelling through our towns and villages to ensure we are driving down speed, driving up safety our in local communities.

With training completed for 2015 (final session on 25th November), 561 new volunteers would have been trained since September 2013.

There are six training sessions planned for 2016.

Activity

This review takes into account all activity up to and including CSW Speed check sessions on 31 August 2015.



On average we process 255 returns per month.

For the period September 2013 – August 2014 (Year One) 26,688 speeding vehicles were observed, which includes 2,692 vehicles observed as excessively speeding. These resulted in a visit by the Neighbourhood Policing Team (NPT) to each of those registered keepers home address or business address, if a business vehicle.

For the period September 2014 – August 2015 (Year Two) 20,077

speeding vehicles were observed, which includes 3,017 vehicles observed as excessively speeding. These resulted in a visit by the Neighbourhood Policing Team (NPT) to each of those registered keepers home address or business address, if a business vehicle.

Community Speed Watch (CSW) - Wiltshire & Swindon



End of Year Report

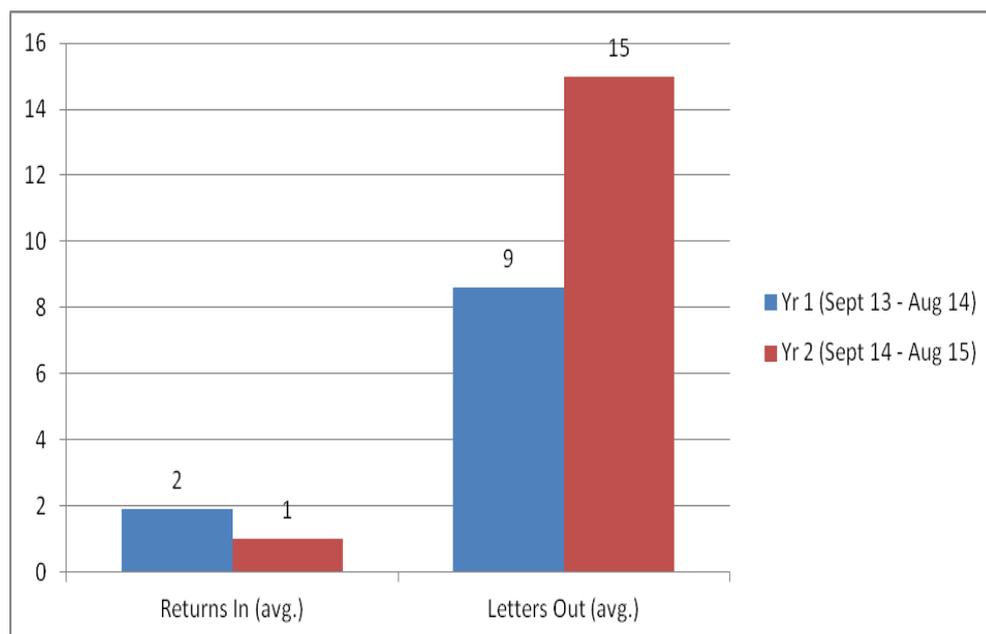
November 2015

Over the two years there has been a 15% reduction in speeding throughout towns and village of Wiltshire which operate a Community Speed Watch.

There are many reasons for this reduction. One being that people are not speeding or the fact that there are more teams out that there was in September 2014. Either way, Community Speed Watch in our communities is having the desired effect.

Work with all the active Community Speed Watch teams and all NPT's will continue to reduce the number of excessive vehicles in Wiltshire.

The amount of team activity has grown each month throughout the last two years, which at times has added to the workload of the support team, in addition there has been an added workstream of the Lorry Watch pilot, which ran from May to November.



The Memorandum of Understanding (MOU), states that the Support Team are to process returns within 14 working days from day of receipt into our mailbox. Taking into account staffing issues and workloads, in year two, on average, it was taking 15 days

During the last six months the support team has had an administrator and administration assistant and these targets have been fluctuating. This is due to increased workloads, including Lorry Watch and training of new staff. However, on average we are within the agreed timeframe.

The Lorry Watch pilot had a major impact on the targets set in the CSW MOU and the team felt that it was not possible to sustain the workload and agreed timescales without more hours from the team. The priority remains CSW and for Lorry Watch to continue following the pilot, the CSW Administrator would require additional hours to carry out the tasks required, which is estimated to be approximately 7.5 hours per week, minimum.

Areas for review in 2016

1. In February 2016, a full review of the risk assessments and management if reviewing sites will be undertaken.
2. In April 2016, a full review of the training programme will be undertaken by the Support team. Training will continue to be carried out at Wiltshire Police headquarters with the support and input from Traffic Management Unit.

Community Speed Watch (CSW) - Wiltshire & Swindon



End of Year Report

November 2015

Some localised training will take place when required, but will not be promoted. Each request will be discussed as to the need and the final decision will be made by the CSW Co-ordinator.

3. In June 2016, A full review of the activity undertaken by CSW teams and analysis of data as to whether teams require further support or less support in terms of re-evaluating the teams data and requesting a metro count in the hope CSW has worked and is no longer required. This data would also highlight those teams who require further support (enforcement initiative) and provide some intelligence as to when and which site at that team.

Priorities for 2016

1. A review of the database and how data is collected and stored. Wiltshire Police Community Speed Watch needs to move forward and provide better collection, storage and analysis facility.

Interim discussions have taken place with Avon & Somerset, who are willing to share their SWAN system.

It is expected any changes would be implemented by end of 2016.

2. Some analysis work will be undertaken in relation to the "No Match/Not on PNC" entries and how we continue to get this figure down. Going forward this will be monitored by CSW Co-ordinator
3. A full device review and how devices are shared will take place. It is hoped at least 6 new devices will be purchased by end of the 2015/2016 financial year (**30 April 2016**)
4. The NPT reporting process will be looked at to make it simpler and more efficient and allow better updating to CSW teams. It is hoped a change in how data is collected and stored will provide this.
5. New branded Hi-Viz jackets will be issued to all trained CSW Volunteers and newly trained volunteers as part of the 2016 training programme.

Please note that the priorities are not necessarily for sharing externally.

Leanne Homewood
Community Speed Watch Co-ordinator
Crime Prevention Department

18 November 2015

END.

Services provided by Fresh Moves

Commissioners	Fresh Moves
Contractor/Provider	Fresh Moves
Contract term	Annual
Contract commencement date	1 April 2014
Current expiry date	31 st March 2015
Value of contract at award	£63,500

General Overview:

The purpose of Fresh Moves is to offer young people many of whom are disengaged from other organisations and society as a whole an opportunity to develop in a safe environment, with positive role models and caring professionals. The main aim of the project is to engage young people who are displaying behaviours that indicate they are at risk of engaging in anti-social behaviour. The Service Provider will engage them in positive activities that will teach them the benefits of making positive life choices.

The activities to be provided by the Service Provider will have the following aims and objectives:

- Improve the health & wellbeing of young people
- Reduce anti-social behaviour and crime committed by young people within their communities.
- Work with young people identified by the schools as being at risk of exclusion and associated anti-social behaviours
- To challenge young people’s attitudes to the ‘gang culture’ and ‘knife crime’, reducing the aggression displayed between the members.
- “NEET” project, promoting access to education, employment, training and volunteering.
- To increase participation of young women identified as being at risk of engaging in “risky behaviours”. These young women identified by partner agencies to include the local PCSOs.

Performance/Value for money:

During the period 1/4/2014 to 31/3/2015 666 young people participated in activities arranged by Fresh Moves.

254 sessions were delivered in the period with an aggregate attendance of 5462.

The activities provided (in some cases in partnership with other organizations) included Boom Box, Moredon Youth Club, Liden Youth Club, and holiday programmes.

Fresh Moves' assessment of whether it met the aims and objectives set out above is as follows:

- Improve the health & wellbeing of young people - Achieved
- Reduce anti-social behaviour and crime committed by young people within their communities – On target
- Work with young people identified by the schools as being at risk of exclusion and associated anti-social behaviours – On target
- To challenge young people's attitudes to the 'gang culture' and 'knife crime', reducing the aggression displayed between the members – On target
- "NEET" project, promoting access to education, employment, training and volunteering – On target
- To increase participation of young women identified as being at risk of engaging in "risky behaviours". These young women identified by partner agencies to include the local PCSOs – Achieved.

Services provided by Neighbourhood Alert

Commissioners	PCC for Wiltshire and Swindon
Contractor/Provider	Wiltshire Police Corporate Communications
Contract term	Annual
Contract commencement date	1 st April 2015
Current expiry date	31 st March 2016
Value of contract at award	£138,478

General Overview:

The Police and Crime Commissioner for Wiltshire and Swindon commissioned Corporate Communications to hold Corporate ownership and administrate the system for the force in 2014.

Wiltshire Police began its phased roll out across the county in its first four areas in August 2014 completing in February 2015. Currently signed up to the system are 7333 people, this includes local Neighbourhood Watch coordinators and Horse and Farm Watch members (figure correct on 03/12/2015). Katrina Fleet, Digital Engagement Communications Officer is the Wiltshire Police special point of contact (SPOC) and tactical lead for Wiltshire and Swindon Community Messaging. She trains all local administrators for Wiltshire Police on the system and works closely with the Force SPOC for Neighbourhood Watch, Amanda Clarke to ensure good working relations between Wiltshire Police and Wiltshire Neighbourhood Watch Association.

There are currently 270 trained administrators within the Wiltshire Police and Neighbourhood Watch the capability to send out messages (figure correct on 03/12/2015). The IDO's from the CCC are soon to be added to this bank of administrators, they will send out messages for Farm and Horse Watch members. There is no limit to the number of admins available. Now that the new smart phones are being rolled out across the force, Officers and staff who are local administrators for Community Messaging are able to make use of the mobile version of the system. Training for this new version of Community Messaging is currently being delivered alongside the existing desktop training by Katrina Fleet. Work is continually ongoing to promote Wiltshire and Swindon Community Messaging within local communities to increase registered numbers. Milestones since the initial launch are marked with community events hosted by the local Neighbourhood Policing supported by Corporate Communications.

Performance/Value for money:

To send an email is free of cost, to send a text message costs 0.3p per text per person, and a voicemail to landline costs 0.3p per minute per person or 0.12p per minute per person for a voicemail to a mobile phone. The total number of messages sent out via the system since its initial launch is 974. These messages were sent out as – 39,0426 emails, 1883 voicemails and 3182 SMS messages to the residents of Wiltshire. The total cost of these messages was £402.81. (Figures correct on 03/12/2015)

There is also ongoing work underway with the Crime and Communications Centre (CCC) to explore how Community Messaging promotion and sign up can be integrated within their current day-to-day operations. Routes being explored include Community Messaging being promoted as part of the recorded message, and work with VisaV around members of the

public's data collected by the CCC being added to the system (with consent). Furthermore, the Communications and Digital Channel Manager who will be in post in the new year (2016) will lead on a future strategy for Community Messaging, including approaches to partner agencies to involve them in expanding the system and increasing the available message types for members, improving their service.

Description	Invoice Net	Additional Information
Basic pay	25,342.22	Wood (Apr-Oct) Fleet (Sep to date)
NI	1,804.58	
Pension	3,997.49	
Allow	54.00	
Oncall	524.40	
Mileage	80.36	
Car parking	8.75	
Stationery & Office Consumables	218.00	
Postage	30.00	
Software Licenses	23,978.00	Alert System Setup fee £11K & Licence £12,897
General equipment	1,115.95	
Non Staff Advertising	467.00	
Publicity	2,779.56	
Total	60,400.31	

Local Safeguarding Children’s Boards (Swindon and Wiltshire)

Commissioners	OPCC, Local Authority, Health and other agencies
Contractor	n/a
Contract term	Annual contributions
Contract commencement date	n/a
Current expiry date	Contributions currently due
Value of contract at award	OPCC – current annual contributions: Swindon LSCB - £12,448 Wiltshire WSCB - £21,000

General Overview:

The Local Safeguarding Children’s Boards (LCSB in Swindon and WSCB in Wiltshire) are statutory bodies created to promote and co-ordinate the work of agencies in protecting children. The work of the Board is undertaken by a combination of independently employed staff (e.g. the independent chair) and the Board members, made up of senior leaders in a number of statutory and voluntary organisations. The Board has a budget to remunerate the Chair, Board Manager and Board administration Staff. The Police are a statutory agency and must form part of the Board. There is also an expectation that the Police contribute to the running of the Board in terms of both financial contributions and Board work and sub-group work.

Swindon – Police contribute £12,448

Wiltshire – Police contribute £21,000

Contributions are expected from the statutory agencies, who are Police, Health and Local Authority.

Performance/Value for money:

Performance of the Board is reviewed through outcomes that are articulated in the Annual Reports, although there is not a set performance framework for the Boards to be assessed against. Annual Reports for both boards have been published.

The Board also have Quality Assurance Sub-Groups which help to drive the Boards business by identifying areas across the partnerships which require improvement.

The Boards themselves are assessed by Ofsted (this is not an annual cycle), which tends to coincide with the Ofsted Inspection of the Local Authority area.

The WSCB and LSCB are not commissioned services. They have to exist under statute and the Police (through the OPCC) contribute to their operation.

The process for setting contributions takes account of a number of factors. There is no national guidance regarding the contribution levels from organisations, the exact size of a Board or which agencies should contribute financially/in kind. Wiltshire and Swindon LSCB’s are both pushing for an increased percentage contribution from the Police, based on the contributions from other forces to their respective LSCB’s, although the overall percentage rise in contributions will be low (far less than £1000 per LSCB).

By far the biggest contributor to the WSCB and the LCSB are the Local authorities, who contribute financially, but who also host the LCSB's within their premises.

Aside from the overall ratings from Ofsted, it is really difficult to assess the overall performance of the LCSB's in both Local Authority areas. They are bodies set up with the mandate to co-ordinate the partnership response to protecting children, with attendance at the Quarterly Boards being a significant feature of the performance.

The Police currently make the contributions highlighted above. In addition they are active participants in the Board meetings as well as either chairing or participating in a number of the Sub-Groups as follows:

- CSE and Missing Children Sub-Groups are chaired by D/Supt Holden and attended by DI Luffman
- QA Sub Groups attended by Jennifer Holton
- Domestic Abuse Steering Group (sits between LCSB's and CSP's) – attended by DI Fee
- Child Death Overview Panel – attended by DI Hannant
- SCR sub-groups - attended by Jennifer Holton
- Performance Sub-Groups – attended by Jennifer Holton
- CSE strategic group – attended by D/Supt Holden and ACC Mills

All the above groups take place in both Swindon and Wiltshire and take place quarterly.

There is therefore significant investment financially and in terms of resource to the Boards and the workings of the Boards.

Drug and Alcohol services

Commissioners	Wiltshire Council and Swindon Borough Council
Contractor	Wiltshire Council and Swindon Borough Council
Contract term	Annual
Contract commencement date	
Current expiry date	31 st March 2016
Value of contract at award	£175,372 (Wiltshire Council - £105,992 p.a, Swindon Borough -£69,380,000 p.a)

General Overview:

This funding is part of joint arrangement to fund services that are commissioned by both Local Authorities to tackle substance misuse services (drugs and alcohol). The PCC contribution reflects the provision of offender related services and provides referral pathways from criminal justice. The PCC contribution is a small proportion (approximately 3%) of substantial public health budgets that commission this service.

Performance/Value for money:

Both Local Authorities have partnership governance mechanisms to commission and hold providers to account. These joint boards agree and deliver the respective substance misuse strategies and commission services to meet this need.

These strategies are informed by the joint strategic needs assessments and relevant national commissioning strategies. The continued support by the PCC to commission these services ensures that the crime reduction links to these services are heard and accessible by Criminal Justice services such as the police and Integrated Offender Management.

Wiltshire and Swindon commissioners are responsible for the services and provide contract management of the providers.

The service has been delivered to the following model

- Tiered services covering regional Open Access Centres for Integrated Tier 2/3 service, shared Care premises (e.g. GP surgeries and Health Care clinics)
- Assertive outreach and the re-engagement of Service users who drop out of treatment
- Advice, information and signposting (T2, this includes displaying posters and information on **ALL** services relevant to the client group including T4 services, housing, education, training and employment (ETE, and services for carers)
- Needle exchange (T2, this includes robust data recording, delivery of brief interventions and relationship building)
- Enhanced assessment recovery planning and care coordination process
- Testing, vaccination and referral to treatment for blood borne viruses, including pre and post testing counselling

- Pharmacological therapies including maintenance for complex service users
- Community drug and alcohol detoxification and associated substance use testing
- Integrated structured psychosocial groups and one to one counselling
- Specialist addiction counselling
- Aftercare
- Community Care Assessments for T4 placements
- Transition of young people from under 18 services to adult treatment services
- Prisoners in receipt of substitute prescribing having access to prescribing upon release 5 days a week
- Referral into education, training or employment
- Actively refer Service users and carers to WASP
- Actively refer carers/family members/significant others to Families Plus and other integrated services for families.
- Criminal justice substance misuse programmes (Drug Intervention Program, Drug Rehabilitation Requirement, Alcohol Treatment Requirement)
- Minimum of 1.5 qualified social workers, to provide specialist social care advice and functions e.g. community care assessments, safeguarding lead
- A specific Alcohol Brief Intervention Service

Victims of Domestic Violence: Splitz Support Services – Outreach Support (Paloma)

Commissioners	OPCC and Wiltshire Council
Contractor	Splitz Support Service
Contract term	3 years
Contract commencement date	Extension of Variation commenced April 2014
Current expiry date	31 st March 2017
Value of contract at award	£258,000 (£86,000 per annum) OPCC contribution £35,565 pa

General Overview:

The Splitz Support Service ‘Paloma’ project supports victims of domestic abuse (DA) who are at standard or medium risk of further harm. Victims can be referred into the project by the Police, Statutory and voluntary agencies and can also make a self referral or referral on behalf of a friend or relative. The service offers a victim-led response providing a range of options for support. The service also supports victims through a programme of workshops. Commissioners are currently satisfied with overall performance.

Performance/Value for money:

Performance is reviewed quarterly in partnership with Wiltshire Council and Police DAIT team. Referrals into the service are increasing.

During the reporting period (Apr 2014 – March 2015) the service received 694 referrals of victims into the service for 1-1 support. Self referrals are the highest category (240), followed by Police referrals (168).

Referrals represent a 21% increase on the previous year (2013/14)

The service also received 139 referrals for its programme of support workshops.

There were 1007 dependent children in families referred.

The service delivered 1205 1-1 support sessions along with 839:15 hours of telephone support (3357 calls).

Individuals considered to be at ‘High Risk’ were referred on to the Multi Agency Risk Assessment Conference (MARAC)

Individuals were also signposted to other agencies

The service introduced a new ‘Help Desk’ to provide screening of all referrals to ensure individuals are offered an appropriate service.

The Service also:

- Provided 6 ‘Making Changes’ workshops – bringing together women for 12 weekly workshops, reducing their isolation, increasing personal knowledge and understanding of DA
- Raises awareness of DA in forums and training events including: social work students at Wiltshire College, Children’s centres, church groups etc
- Continually offer staff training and development eg in this period: Male Victim Training, Data Protection, forced marriage training. Staff are offered regular supervision.

Swindon Community Safety Partnership

Commissioners	Wiltshire OPCC
Contractor	Swindon Borough Council
Contract term	Annual
Contract commencement date	1 st April 2015
Current expiry date	31 st March 2016
Value of contract at award	£90,000

General Overview:

This funding is a contribution to a range of initiatives lead by Swindon community safety partnership. They align to the police and crime plan priorities and address numerous objectives in the plan.

Performance/Value for money:

The CSP has continued to deliver against its local community safety plan that aligns to the police and crime plan. The partnership has delivered against thematic actions plans for ASB, Domestic Abuse and crime reduction. This is influenced by police and partnership tasking to target 'live' priorities in Swindon.

During 2014/15 this funding has delivered a review of all ASB services and enforcement processes due to new ASB tools and power, Working with Wiltshire Council developing one Domestic Abuse strategy and implementation plan to secure additional funding for health IDVA services to start in 2015/16. The partnership has also:

Provided the partnership strategic lead for DA, leading on setting proprieties for the DA strategy and action plan, and commissioning and monitoring the DA services in Swindon. This role is integral to the partnerships approach to tackling the priority issue of domestic abuse.

Support of the MODAS database, and MARAC training to practitioners. (£2k)

Support domestic abuse projects including the provision of a crèche facility for the DV Freedom Programme, promotion and awareness material (also in different languages), support of two DA campaigns (both intelligence led due to high volumes), and continued training on honour based violence, forced marriage and FGM. (£5k)

Support for high risk victims of ASB, proving personal support, signposting and in depth professional support to prepare for court. This was a service provided prior to the commissioning of the Horizon service and is not funded in 2015/16.

CSP project work and community based crime reduction projects in support of partnership activities, including support materials and equipment to facilitate multi-agency crime and harm reduction events and campaigns. In addition supporting the provision of taxi marshals and medical triage service for the night time economy.

Services provided for Safe Places, Swindon

Commissioners	PCC for Wiltshire and Swindon
Contractor/Provider	Victim Support
Contract term	Annual
Contract commencement date	1 st April 2015
Current expiry date	31 st March 2016
Value of contract at award	£11,048

General Overview:

The aim of the Safe Places project is to establish Safe Places that provide a safe environment for people who may require some additional support when out and about in the community. Safe Places are there to be used when people may feel in need of a little extra help or support for various reasons; for example, during times of anxiety, fear or distress. Businesses and organisations who are part of the Safe Places project will display an A5 size round Safe Place sticker in their window to alert people that they are a 'Safe Place'.

People can choose to carry an ICE card (In case of emergency), which they can show when they use a Safe Place in order to obtain the support they require. These ICE cards are available through the Safe Places scheme.

When a person uses a safe place they will be: Listened to, Reassured, Supported, Offered time and a safe place to wait

Performance/Value for money:

The Commissioning Fund money covers a request for Safe Places Swindon. A grant of £7,333 was given from the Innovation Fund for Wiltshire, and Safe Places have combined both sets of grant monies to make a total of £18,381 which they have used for covering the following costs: VS staff hours contribution, staff costs, publicity/materials, printing, marketing, merchandise (full breakdown below). The grants were one-off start up costs so have not been claimed again for 2015/16.

<i>Expenditure</i>	Budget	Actuals to 31/10/15	Variance	Projected 310316
VS Staff hours contribution	£2,279	£1,648	£631	£2,543
Staff costs	£345	£45	£300	£109
FCR	£1,996	£1,598	£398	£1,998
Publicity/materials	£500	£293	£207	£500
Printing	£7,150	£4,750	£2,400	£7,120
Marketing	£1,155	£382	£773	£1,155
Merchandise	£4,956	£4,868	£88	£4,956
TOTAL	£18,381	£13,583	£4,798	£18,381

Services provided by Swindon Youth Offending Team

Commissioners	Swindon Borough Council
Contractor/Provider	Swindon Borough Council
Contract term	Annual
Contract commencement date	1 st April 2015
Current expiry date	31 st March 2016
Value of contract at award	£76,994

General Overview:

The Local Authority (Chief Executive) with responsibility for Children’s Services is required to ensure that the range of Youth Justice Services outlined in section 38 (4) of the Crime and Disorder Act 1998 are delivered through the Youth Offending Team. The confidential youth counselling service (On Trak) and the youth alcohol & drug misuse service (U-Turn) are now under the direct management of the YOT Manager (now entitled Restorative Youth Service (RYS) Manager) and, accordingly, have separate plans incorporated into the Restorative Youth Services Plan 2015-16. This plan acknowledges national and local priorities relating to offending, substance misuse and counselling, and describes strategy, performance, partnerships, finance, as well as the challenges and opportunities which now govern future priorities.

Performance/Value for money:

Developments associated with the Youth Offending Team include an historic fall (year on year) in the number of first time entrants to the youth justice system. As well as a current low rate of custody due in part to the success of working closely with the courts to show that risk and rehabilitation, for even the most troubled young people, is manageable and effective in the local community.

Re-offending rates experienced a recent spike as a result of a more complex cohort of offenders which was explored further in the HMIP Inspection of the YOT in March 2015. This resulted in the production of a full report and a local post inspection Action Plan. This Plan incorporates subtle but important changes in operational practice, and overarching strategies, including the more sophisticated analysis of re-offending data using a specialised tool kit.

Other key factors (influencing the Plan) include the provision for Magistrates to make a requirement in orders for 16 and 17 year olds known as ‘Unpaid Work’ in the community; the implementation of communications software programmes to improve the confidence and self-esteem of young people; intervention by a speech and language specialist; and a national overhaul and update of the ASSET assessment tool which will require the training of multi-agency staff as part of a 7 month lead-in before full adoption of new systems and processes to assess the risks and causes of offending behaviour. All three RYS services are also set in the wider context, acknowledging the influence of changes associated with ‘Stronger Together’, of which the move to Clarence House to co-locate with other teams from Children’s Services was a key component.

Financial pressures on key funding partners have resulted in a reduction in the compliment of YOT social worker posts (from three to two), loss of support staff, and an efficiency review

of the current RYS managerial structure to identify further cost savings. Also the Central Government grant to the YOT has reduced by 30% since 2012/13, with a further 10% in year cut expected. In spite of these financial pressures the YOT continues to have the full confidence of the YOT Management Board who approved the Plan on the 23 July 2015.

The Youth Offending Team also has a close working relationship with other YOTs in the South West and is encouraged by the Youth Justice Board's local partnership adviser to compare outcomes in order to promote best practice and ensure that resources are deployed where they can be most effective. The Board's scrutiny of YOT performance has recently been the subject of a detailed review carried out after the HMIP inspection, leading to changes in the methodology used by partner agencies to receive and analyse performance data. The Plans for 2015/16 take account of these challenges, and set out local objectives and targets, ensuring that young people in Swindon receive the best start in life and are afforded access to appropriate and timely resources and opportunities.

The YOT is financed through a mix of funding from the Youth Justice Board, Local Authority (Children's Services), Wiltshire and Swindon Police and Crime Commissioner, and partner organisations. The total Youth Justice grant for 2015/16 amounts to £242,500 including funding set aside specifically for engaging more victims of crime in restorative justice processes, and helping to meet new devolved demands associated with Unpaid Work and Attendance Centre orders from Court. Partnership cash funding amounts to £373,661, of which £257,500 comes from Children's Services. The following agencies also provide cash contributions: £76,994 from the Police and Crime Commissioner; £19,067 from the National Probation Service; and £20,100 from the CCG, in addition to staffing resources (based on secondments). The Plan also builds in interventions on behalf of young people designed to promote opportunities for constructive use of their leisure time and as a result, a reduction in anti – social behaviour or crime.

Restorative Youth Services are uniquely placed to straddle the criminal justice and care environments, resulting in strong links with the overarching strategic themes encompassed within key partner agencies including the Police and Crime Commissioner (Wiltshire and Swindon).

Services provided by Wiltshire Youth Offending Team (YOT)

Commissioners	Wiltshire Council
Contractor/Provider	Wiltshire Council
Contract term	Annual
Contract commencement date	1 st April 2015
Current expiry date	31 st March 2016
Value of contract at award	£135,196

General Overview:

This funding is part of a joint arrangement to fund services that are commissioned by the local authority to tackle youth offending, anti-social behaviour and the custody and custodial remands. The team are tasked with:

Supporting delivery of the Early Intervention and Complex Families (Troubled Families) agenda.

- Reduce the number of victims of youth crime and reduce risk of re-victimisation.
- Ensuring Looked After Children who are being worked with by YOT have the best life chances which are in line with their non-looked after counterparts.
- Ensuring that the YOT evidences key outcomes and performance; demonstrating value for money and effective practice.
- Supporting the use of restorative justice practices (with the consent of the victim) with young people who cause harm.
- Tackling, reducing, and responding to Child Sexual Exploitation.
- Ensuring that 'core practice' (risk of reoffending/harm assessment, planning, interventions) are of a high quality and produce the best outcomes.
- Ensuring full compliance with Working Together 2013 – in particular S11 of the 2004 Children's Act and the work of the Wiltshire Safeguarding Children's Board.
- Building on and increase the good level of public confidence in the YOT.
- Ensuring that the YOT contributes to and supports the delivery of key Children's Service commissioning strategies: Early Intervention, Family and Parenting, Children in Care, Substance Misuse, Emotional Well Being, Accommodation, 13-19 Strategy.
- Ensuring practice supports the effective management of transition arrangements and outcomes for young people beyond the age of 18 with whom YOT has been involved – including demonstrating continuity of practice with partner agencies working with adults.

The PCC contribution reflects the provision of offender related services and provides referral pathways from criminal justice.

Performance/Value for money:

The YOT has partnership governance mechanisms to commission and hold providers to account. This board meets quarterly. These strategies are informed by the strategic needs assessment and relevant national commissioning strategies. The continued support by the PCC to commission these services ensures that the crime reduction links to the service is heard and accessible by the Criminal Justice service.

The number of First Time Entrants (FTE) has increased over the year, from a rate of 253 per 100,000 in Apr 13 – Mar 14, to 378 per 100,000 in Apr 14 – Mar 2015. This is an actual increase in number of FTE from 117 to 174 individuals. The FTE rate is below the South West and national average. However, it should be noted that South West and national averages have reduced slightly since July 2013; the Wiltshire rate has continued to increase. The board are monitoring and assessing this increase.

Custody rates have increased over the year from a rate of 0.07 in Jul 13 – Jun 14, to 0.17 in Jul 14 – Jun 15. In terms of actual numbers this is an increase from 3 individuals to 8 individuals. In quarter 2 of 2014/15 there were 4 individuals who went to custody, this was appropriate due to the nature of their offences. Wiltshire performs well against the South West and regional averages. Custody rates have decreased nationally over the last year but have risen slightly in Wiltshire and across the South West.

Reoffending rates have decreased in Wiltshire over the year from 30.59% in Oct 11 – Sep 12, to 26.80% in Oct 12 – Sep 13. Wiltshire performs well against both South West and national averages. Reoffending rates for both South West and national averages have increased since Oct 11 – Sep 12.

There were a total of 29 intervention programmes completed in the first quarter of the year. 13.8% of interventions ended with Not in Education, Employment or Training (NEET), which is a decrease from 22.8% in the previous quarter. Of the 4 (13.8%) interventions which ended with a NEET status, 3 were NEET available (10.4%) and 1 was NEET unavailable (3.44%) due to serving a custodial sentence.